



Water Bird Website Legal Content Pack

UAE-focused English and Arabic draft for waterbirdwtc.com

Water Bird Water Treatment Chemicals L.L.C.

Draft prepared 30 July 2026

Contents

- Publication-readiness summary
- Information still required from Water Bird
- SEO and publishing specification
- English legal documents
- Arabic legal documents
- Current website footer
- Future e-commerce footer
- Cookie-banner wording
- Form-consent wording
- Future e-commerce content
- Arabic future e-commerce summary
- Final legal-review checklist

1. Publication-readiness summary

Document status: Draft for operational, technical and UAE-qualified legal review. **Do not publish as a claim of legal compliance.**

This pack is tailored to the current Water Bird portfolio website at <https://waterbirdwtc.com/>. The website currently presents Water Bird's water treatment, wastewater treatment, reverse-osmosis and desalination systems, water recycling, laboratory testing, treatment chemicals, specialty chemicals, dosing systems, pumps, operations and maintenance, annual maintenance contracts, projects, locations, careers and enquiry channels. It does not presently appear to operate a public online checkout or payment flow; all e-commerce clauses are therefore separated and marked inactive.

The draft is informed by the UAE Personal Data Protection Law, consumer-protection legislation, copyright law, cybercrime law, electronic-transactions law and modern technology-based trade legislation.^{1 2 3 4 5 6}

Mandatory review note: If Water Bird, any relevant group company, hosting arrangement or processing activity is established in or subject to the DIFC, ADGM or another free-zone data-protection regime, or if a regulated activity is involved, the relevant regime and sector rules must be reviewed separately. The English and Arabic versions must also be reviewed by a UAE-qualified lawyer and a professional Arabic legal-language reviewer before publication.

Recommended publication status

Item	Status	Action
Privacy Policy	Publish after details and vendor audit are completed	Legal review required
Cookie Policy and banner	Publish only after technical cookie scan and consent-tool configuration	Technical and legal review required
Terms of Use	Publish after company and jurisdiction details are confirmed	Legal review required
Copyright/IP Notice	Publish after image, partner-logo and licence audit	Rights audit required
Disclaimer, External Links, Accessibility and Security Warning	Publish after operational review	Legal review recommended
E-commerce Terms, Shipping, Returns, Payment and Pricing	Do not publish or activate	Hold until licence, payment, fulfilment and consumer processes are approved

2. Information still required from Water Bird

Trade licence number, issuing authority and confirmation of the exact licensed legal name.

Confirmation that **Water Bird Water Treatment Chemicals L.L.C.** is the website owner and data controller.

Registered-office address; the website currently lists the Dubai office at **16D St, Al Quoz Industrial Fourth, Dubai, UAE**, but its status as the registered office must be verified.

¹ UAE Federal Decree-Law No. 45 of 2021 concerning the Protection of Personal Data, official UAE Legislation portal: <https://uaelegislation.gov.ae/en/legislations/1972>

² UAE Federal Law No. 15 of 2020 concerning Consumer Protection, as amended, and Cabinet Resolution No. 66 of 2023, official UAE Legislation portal: <https://uaelegislation.gov.ae/en/legislations/1455> and <https://uaelegislation.gov.ae/en/legislations/2157>

³ UAE Federal Decree-Law No. 38 of 2021 on Copyright and Neighbouring Rights, official UAE Legislation portal: <https://uaelegislation.gov.ae/en/legislations/1534>

⁴ UAE Federal Decree-Law No. 34 of 2021 on Countering Rumours and Cybercrimes, official UAE Legislation portal: <https://uaelegislation.gov.ae/en/legislations/1526>

⁵ UAE Federal Decree-Law No. 46 of 2021 on Electronic Transactions and Trust Services, official UAE Legislation portal: <https://uaelegislation.gov.ae/en/legislations/1539>

⁶ UAE Federal Decree-Law No. 14 of 2023 concerning Modern Technology-Based Trade, official UAE Legislation portal: <https://uaelegislation.gov.ae/en/legislations/2150>

VAT registration number, if it is intended to be displayed.

Dedicated privacy, customer-support and security-reporting email addresses.

Hosting provider, server region, content-delivery network and backup locations.

Analytics, tag manager, advertising, CRM, email-marketing, WhatsApp, mapping, video, recruitment, cloud-storage and anti-spam vendors.

A current cookie and local-storage audit, including actual cookie names and durations.

Approved retention periods for enquiries, quotations, project records, job applications, marketing records, web logs and consent records.

Confirmation of cross-border data flows involving UAE, Oman, India, Europe, the United States or other locations.

Confirmation whether the Dubai mainland, DIFC, ADGM or another free-zone regime applies.

Governing-law emirate and competent court.

Whether website forms allow file uploads, testimonials, reviews or public comments.

Whether children or education-sector users are intentionally targeted.

Before e-commerce: the required licence, payment gateway, delivery countries, cancellation process, returns rules, warranty process, tax configuration and customer-complaint workflow.

3. SEO and publishing specification

Legal pages should use clear brand naming and natural references to Water Bird's UAE operations without keyword stuffing. They should be linked from the site footer and contact forms, use self-referencing canonical URLs and remain accessible to users and search engines. Future e-commerce pages should remain unpublished or carry noindex until online sales are approved and activated.

Page	Recommended URL	SEO title	Meta description
Privacy Policy	/privacy-policy/	Privacy Policy UAE	Water Bird
Cookie Policy	/cookie-policy/	Cookie Policy	Water Bird UAE
Terms of Use	/terms-of-use/	Website Terms of Use	Water Bird
Copyright/IP	/copyright-ip-notice/	Copyright and IP Notice	Water Bird
Disclaimer	/website-disclaimer/	Website Disclaimer	Water Bird UAE
Accessibility	/accessibility/	Accessibility Statement	Water Bird
Legal Information	/legal-information/	Legal and Contact Information	Water Bird

4. English legal documents

4.1 Website Footer

Desktop footer wording

Water Bird Water Treatment Chemicals L.L.C.

Engineering water and wastewater solutions since 1990.

© Water Bird Water Treatment Chemicals L.L.C. All rights reserved.

Trade Licence: **[LICENCE NUMBER]**, issued by **[LICENSING AUTHORITY]**. Registered location: **[REGISTERED ADDRESS], Dubai, United Arab Emirates.** [UAE LEGAL REVIEW REQUIRED]

Legal links: Privacy Policy | Cookie Policy | Terms of Use | Copyright and Intellectual Property Notice | Disclaimer | Accessibility Statement | Legal Information | Contact | Cookie Preferences

Future e-commerce links - inactive: E-commerce Terms | Shipping Policy | Returns and Refunds Policy | Payment Policy

LinkedIn [accessible label: Water Bird on LinkedIn] | Instagram [accessible label: Water Bird on Instagram] | YouTube [accessible label: Water Bird on YouTube]

Third-party names, logos and trademarks displayed on this website remain the property of their respective owners. Their appearance does not transfer ownership to Water Bird or necessarily imply endorsement.

Short mobile footer

© Water Bird Water Treatment Chemicals L.L.C. All rights reserved.

Privacy | Cookies | Terms | Disclaimer | Accessibility | Contact | Cookie Preferences

Licence **[NUMBER]** - **[AUTHORITY]**, Dubai, UAE.

4.2 Privacy Policy

Effective date: [DATE]

Last updated: [DATE]

Version: 1.0

1. Who we are

Water Bird Water Treatment Chemicals L.L.C. (“Water Bird”, “we”, “us” or “our”) operates **waterbirdwtc.com** and provides information about water treatment, wastewater treatment, reverse osmosis, desalination, water recycling, laboratory testing, treatment chemicals, dosing systems, pumps, O&M, AMC and related engineering services. For the processing described in this policy, the data controller is **Water Bird Water Treatment Chemicals L.L.C.**, subject to confirmation of the licensed entity details.

Main contact: **sales@waterbirdwtc.com** | **+971 4 340 5961**

Privacy contact: **[PRIVACY EMAIL]**

Registered office: **[REGISTERED ADDRESS]**

2. Scope

This policy applies to personal information collected through the website, enquiry and quotation forms, contact channels, newsletter forms, recruitment forms, event registrations and website-connected services. It does not govern the independent practices of third-party websites, social networks, maps, messaging services or platforms linked from the website.

3. Information we may collect

We may collect:

Enquiry information: name, organisation, job title, email address, telephone number, location, service required, message, water-treatment requirement, project details and correspondence.

Quotation and technical information: specifications, drawings, photographs, water-quality information, site details and other material voluntarily submitted for an enquiry. Users should not send confidential, export-controlled, security-sensitive or unnecessary personal data through an ordinary web form.

Recruitment information: CV, qualifications, employment history, contact information, work eligibility and information voluntarily included in an application, if recruitment forms are used.

Marketing information: email address, marketing preferences, campaign interactions and evidence of consent. Marketing consent is optional and is not required for Water Bird to answer an ordinary enquiry.

Technical information: IP address, browser, device type, operating system, approximate location, referring page, pages visited, timestamps, error logs and security records.

Cookies and similar technologies: identifiers stored or read through cookies, pixels, local storage, scripts or embedded content, as described in the Cookie Policy.

Third-party information: information received from authorised representatives, project partners, recruitment platforms, analytics providers, social-media platforms or other sources where lawful and relevant.

Fields marked as mandatory are required to process and respond to an enquiry. Optional telephone, company or marketing fields may be left blank unless the form states otherwise.

4. Why we process information

We may process personal information to:

receive, assess and respond to enquiries, service requests and quotation requests;
 communicate about projects, testing, products, chemicals, pumps, systems, O&M or AMC requirements;
 administer recruitment and evaluate applications;
 operate, secure, troubleshoot and improve the website;
 measure website performance and understand user journeys, subject to consent where required;
 maintain records, prevent fraud and protect legal rights;
 comply with lawful requests, court orders, licensing requirements and applicable law;
 send marketing only where a lawful basis and the required consent or permission exists.

Processing may be based on consent, steps requested before entering a contract, performance of a contract, compliance with legal obligations, protection of rights or other grounds permitted by applicable UAE law. [UAE LEGAL REVIEW REQUIRED]

5. Consent and withdrawal

Where processing relies on consent, users may withdraw that consent at any time by using the unsubscribe link, changing cookie preferences or contacting **[PRIVACY EMAIL]**. Withdrawal does not affect processing carried out before withdrawal and may not prevent processing that is required by law or another permitted ground.

6. Sharing and recipients

We do not sell personal information. We may share limited information with authorised employees and with service providers supporting website hosting, security, analytics, CRM, email, cloud storage, recruitment,

professional advice, IT support and communication services. We may also disclose information to regulators, public authorities, courts, insurers, auditors, advisers or counterparties in a genuine corporate restructuring, subject to appropriate controls.

Current provider list: **[INSERT VERIFIED VENDORS AND PROCESSORS AFTER DATA-MAPPING REVIEW]**.

7. International transfers

Some service providers or group operations may process information outside the UAE. Before publication, Water Bird must identify the countries, transfer mechanism and safeguards used. Transfers will be handled in accordance with applicable legal requirements and reasonable contractual, organisational or technical safeguards. **[CROSS-BORDER TRANSFER DETAILS REQUIRED]**.

8. Retention

We retain information only for as long as reasonably required for the stated purpose, legal obligations, dispute handling, security and record management. Recommended categories for internal approval are:

Record category	Proposed retention	Status
General enquiries not converted to a project	[PERIOD]	Decision required
Quotations and project correspondence	[PERIOD]	Decision required
Contract and project records	[PERIOD]	Align with contractual and legal requirements
Job applications not selected	[PERIOD]	Decision required
Marketing consent and suppression records	[PERIOD]	Decision required
Web and security logs	[PERIOD]	Decision required
Cookie-consent records	[PERIOD]	Decision required

9. Security and personal-data incidents

Water Bird uses reasonable administrative, technical and physical safeguards appropriate to the nature of the information and the risks involved. No website or transmission method can be guaranteed to be completely secure. Suspected personal-data incidents are assessed, contained, documented and escalated, and notifications will be made where required by applicable law.

10. Individual rights

Subject to applicable law and exemptions, a person may request access to personal information, correction, deletion, restriction, objection, transfer where applicable, or withdrawal of consent. Requests should be sent to **[PRIVACY EMAIL]** and should identify the requester and the relevant interaction. We may request proportionate identity verification and clarification before acting. We will not request more identity information than reasonably necessary.

11. Marketing choices

Users can unsubscribe through the message link or contact **[PRIVACY EMAIL]**. Water Bird may retain a minimal suppression record to respect an opt-out. Service communications relating to an active enquiry, project, quotation or legal notice are not marketing.

12. Children

The website is intended for businesses, professionals and persons seeking information about Water Bird's services. It is not intentionally directed at children and Water Bird does not knowingly seek unnecessary personal information from children. Any age-specific threshold or consent mechanism must be reviewed against the actual audience and services. [UAE LEGAL REVIEW REQUIRED]

13. External websites and social media

Links to maps, WhatsApp, LinkedIn, Instagram, YouTube or other external services are governed by the third party's own terms and privacy notices. Water Bird is not responsible for independent third-party privacy practices.

14. Automated decisions

Water Bird does not currently intend to make decisions producing legal or similarly significant effects solely through automated website processing. This statement must be updated if automated recruitment screening, lead scoring or similar tools are introduced.

15. Complaints and updates

Questions or complaints should first be sent to **[PRIVACY EMAIL]**. Water Bird will review them within a reasonable period, without promising a fixed outcome or response time. This policy may be updated to reflect website, vendor, legal or operational changes. The updated version will show a revised date.

4.3 Cookie Policy

Effective date: [DATE] | **Last updated:** [DATE] | **Version:** 1.0

Cookies are small files or identifiers stored on or read from a device. Similar technologies include pixels, tags, scripts, local storage and software-development-kit identifiers.

Cookie categories

Strictly necessary: required for security, network management, form operation, load balancing or saving a user's privacy choices. These may remain active where technically necessary.

Functional: remember optional preferences or improve convenience.

Analytics: help measure visits, pages, traffic sources and website performance.

Advertising/marketing: support campaign measurement, remarketing or personalised advertising.

Cookies may be first-party or set by a third party, and may last for a browser session or remain for a defined period. Non-essential cookies should remain disabled until the visitor makes a choice where consent is relied upon.

Current inventory - complete after technical scan

Cookie name	Provider	Purpose	Category	Duration	First/third party
[COOKIE NAME]	[PROVIDER]	[PURPOSE]	Strictly necessary	[DURATION]	[TYPE]
[COOKIE NAME]	[PROVIDER]	[PURPOSE]	Functional	[DURATION]	[TYPE]
[COOKIE NAME]	[PROVIDER]	[PURPOSE]	Analytics	[DURATION]	[TYPE]
[COOKIE NAME]	[PROVIDER]	[PURPOSE]	Advertising/ marketing	[DURATION]	[TYPE]

Visitors can accept all, reject non-essential cookies or manage categories. Preferences can later be changed through the **Cookie Preferences** footer link. Browser controls can also delete or block cookies, but disabling necessary technologies may affect forms, security or site functions.

Embedded maps, videos, social widgets and messaging links may allow external providers to place or read technologies when loaded or used. Water Bird should configure consent-based blocking for non-essential embedded content where appropriate.

Cookie questions: **[PRIVACY EMAIL]**.

4.4 Cookie-consent banner

Initial banner

Your privacy choices

We use necessary technologies to operate and secure this website. With your permission, we may also use analytics, functional and marketing technologies to understand website use and improve communications. You can accept all, reject non-essential technologies or manage your choices. See our Cookie Policy.

Buttons: **Accept All** | **Reject Non-Essential** | **Manage Preferences**

Preference panel

Strictly Necessary - Always Active: required for security, forms, network management and storing privacy choices.

Functional - Off by Default: remembers optional preferences and enables selected features.

Analytics - Off by Default: helps us understand aggregated website performance and visitor journeys.

Advertising and Marketing - Off by Default: supports campaign measurement and relevant marketing where used.

No optional category should be pre-ticked. The panel should contain **Save Preferences** and a link to the full Cookie Policy.

Confirmation

Your cookie preferences have been saved. You can change them at any time through the Cookie Preferences link in the footer.

4.5 Website Terms of Use

Effective date: [DATE] | **Last updated:** [DATE] | **Version:** 1.0

1. Acceptance and eligibility

By using waterbirdwtc.com, users agree to these Terms of Use. A person using the site for an organisation confirms that they are authorised to do so. If a user does not agree, they should stop using the website.

2. Permitted use

The website may be used for lawful personal or business information, evaluating Water Bird's capabilities and submitting genuine enquiries. Website access does not grant a licence to commercially exploit its content.

3. Prohibited conduct

Users must not attempt unauthorised access, interfere with security, introduce malware, overload services, scrape at a harmful or excessive rate, impersonate another person, submit unlawful or misleading material,

misuse contact details, reverse engineer protected systems or use the website in breach of UAE law or another applicable law.

4. Information and availability

Water Bird takes reasonable care when publishing service descriptions, project examples, technical summaries, locations, accreditations and contact details. Website information may nevertheless be simplified, incomplete, illustrative or out of date. Water Bird does not guarantee uninterrupted access and may maintain, change, suspend or remove content.

5. No advice and no automatic contract

Website content is general information and is not legal, financial, investment, medical or project-specific engineering advice. Technical selection must be based on verified water analysis, design criteria, site conditions, specifications and a formal proposal. An enquiry, download, meeting request or acknowledgement does not by itself create a contract, commitment, warranty or offer capable of acceptance.

6. Intellectual property

Unless stated otherwise, Water Bird or its licensors own or are authorised to use the website's original text, branding, layout, graphics, photographs, videos, software and other content. Limited viewing or printing for internal evaluation does not transfer ownership.

7. User submissions

A user remains responsible for material submitted and must have authority to provide it. Water Bird may process the material to review and respond to the stated request. Confidential, privileged or security-sensitive information should not be submitted through an ordinary website form unless an authorised secure channel has been agreed.

8. External content

External links, maps, videos, partner marks and social platforms are provided for convenience. Their inclusion does not necessarily mean endorsement. Third-party terms and privacy notices apply.

9. Warranties and liability

To the extent permitted by applicable law, the website is provided on an "as available" basis without a promise that all content will always be complete, error-free or continuously available. Water Bird is not liable for indirect or consequential loss arising solely from reliance on general website information where such exclusion is lawful. Nothing excludes fraud, wilful misconduct, personal injury caused by negligence, mandatory consumer rights or any liability that cannot lawfully be excluded.

10. Indemnity

A user may be responsible for reasonable loss directly resulting from that user's unlawful use, infringement, malicious submission or material breach of these terms, subject to applicable law and a fair assessment of causation. [UAE LEGAL REVIEW REQUIRED]

11. Access restrictions and changes

Water Bird may restrict access where reasonably necessary for security, legal compliance or misuse. Terms may be updated by posting a revised version and date. Continued use after an update is subject to applicable rules on notice and enforceability.

12. General provisions

If a clause is unenforceable, the remaining clauses continue to apply. A failure to enforce a right is not a waiver. These terms are governed by UAE law and the courts of **[EMIRATE]**, unless mandatory law requires otherwise. **[UAE LEGAL REVIEW REQUIRED]**

Contact: **sales@waterbirdwtc.com** | +971 4 340 5961.

4.6 Copyright and Intellectual-Property Notice

Website text, original graphics, branding, photographs, videos, layouts, designs, databases, software and other original materials may be protected by copyright, trademark, passing-off, design, confidentiality or other rights. Except where law permits, users may not copy, republish, modify, distribute, sell, commercially exploit or create derivative material without prior written permission.

A user may print or download a reasonable extract for internal, non-commercial evaluation, provided notices are retained and the material is not misrepresented. No ownership transfers through downloading or viewing.

Water Bird names, logos and brand assets may be protected commercial identifiers. Third-party photographs, manufacturer names, client names, partner logos, technology marks and licensed content remain the property of their respective owners; Water Bird does not claim ownership merely because they appear on the website.

Permission requests: **[IP PERMISSIONS EMAIL]**. Infringement reports should identify the protected work, disputed material, website location, claimant's authority and contact details. Water Bird may temporarily remove or restrict disputed material while reviewing a credible complaint, without admitting infringement.

4.7 General Website Disclaimer

The website provides general information about Water Bird, its capabilities, services, products, projects, locations and experience. Water Bird does not guarantee that every statement is complete, current or suitable for a particular project. Project photographs, diagrams, renders and product images may be illustrative or representative. Past projects, results, savings, capacities or performance examples do not guarantee future outcomes.

Business information, availability, specifications, accreditations, locations, team information and service scope may change. Users should obtain a formal proposal and appropriate professional advice before making technical, commercial, legal, financial, safety or compliance decisions.

External links are provided for convenience. Water Bird does not control third-party websites, services, security or privacy practices. Limitations in this disclaimer apply only to the extent permitted by UAE law and do not remove mandatory rights or liabilities that cannot lawfully be excluded.

4.8 External-Links Disclaimer

Links to third-party websites, maps, social platforms, messaging services, manufacturers, partners or resources are provided for convenience. A link does not necessarily indicate endorsement, sponsorship or responsibility. Visitors should review the third party's terms, privacy notice, security practices and accuracy before relying on or submitting information to that service.

4.9 User-Generated Content and Submission Terms

Users submitting enquiries, documents, reviews, comments, project information, uploads or testimonials must have authority to submit the material and must not provide illegal, defamatory, infringing, confidential, misleading, discriminatory, unsafe or harmful content, malware or malicious code.

The user grants Water Bird a limited, non-exclusive permission to receive, store, review, reproduce internally and process the submission for the purpose requested, including responding, assessing a quotation,

recruitment, technical review or moderation. Public promotional use of a testimonial, client name, logo, project photograph or case study requires separate permission and any required approvals.

Water Bird may reject, quarantine or remove inappropriate material. Personal information is handled under the Privacy Policy. Confidential commercial information should be sent only through an authorised secure channel and under any agreed confidentiality arrangements.

4.10 Accessibility Statement

Water Bird aims to make waterbirdwtc.com usable for a broad range of visitors. We work towards clear navigation, meaningful headings, descriptive links, keyboard accessibility, readable contrast, alternative text for informative images, labelled forms and responsive layouts.

Accessibility is an ongoing process, and Water Bird does not claim that every page, document or third-party component is perfectly accessible. To report a barrier or request information in another reasonable format, contact **[ACCESSIBILITY EMAIL]** and include the page address, issue encountered and preferred contact method. We will review requests within a reasonable period and seek a practical solution.

4.11 Contact and Legal Information

Item	Details
Legal company name	Water Bird Water Treatment Chemicals L.L.C. - confirm against licence
Trading name	Water Bird
Legal form	Limited Liability Company (L.L.C.) - confirm
Trade licence	[LICENCE NUMBER]
Licensing authority	[LICENSING AUTHORITY]
Registered office	[REGISTERED ADDRESS]
Main place of business shown on website	16D St, Al Quoz Industrial Fourth, Dubai, United Arab Emirates
Telephone	+971 4 340 5961
General email	sales@waterbirdwtc.com
Privacy email	[PRIVACY EMAIL]
Support email	[SUPPORT EMAIL]
Security email	[SECURITY EMAIL]
VAT number	[TRN, IF APPLICABLE]
Website	https://waterbirdwtc.com/
Office hours	[VERIFY CURRENT DAYS AND HOURS; WEBSITE CURRENTLY STATES SUNDAY-THURSDAY]
Complaint contact	[COMPLAINT EMAIL / TELEPHONE]

Water Bird aims to acknowledge legitimate correspondence within a reasonable period. Response time depends on the subject, verification required and operational availability; no fixed resolution time is guaranteed.

4.12 Marketing and Newsletter Consent

Unticked checkbox:

☐ I would like to receive news, technical updates, project insights and promotional communications from Water Bird Water Treatment Chemicals L.L.C. I understand that I can unsubscribe at any time. See the Privacy Policy.

Marketing consent must be separate from the submission of a normal enquiry and must not be pre-selected. Systems should record the wording shown, date, time, source page, identifier and subsequent withdrawal. An unsubscribe link should appear in each marketing email, subject to legally permitted exceptions.

4.13 Contact-Form Privacy Notice

We collect the information marked **required** to review and respond to your enquiry. Optional information helps us understand your organisation, location and technical requirement. Relevant Water Bird staff and approved service providers may process the information for enquiry management, security and communication. Marketing is optional and requires a separate unticked choice. See the Privacy Policy for details and your rights.

4.14 Children's Notice

This general business website is not intentionally directed at children, and Water Bird does not knowingly seek unnecessary personal information from children. If Water Bird later introduces education programmes, consumer services or content directed at younger users, age, consent and safeguarding requirements must be assessed before launch. [UAE LEGAL REVIEW REQUIRED]

4.15 Security and Fraud Warning

Water Bird will communicate through contact details listed on waterbirdwtc.com or otherwise confirmed through an established business relationship. Verify unexpected payment instructions, bank-account changes, domain names, invoices and urgent requests through a known telephone number before acting.

Water Bird does not control fraudulent websites, domains, messages or impersonation accounts created by third parties outside its reasonable control. This statement does not exclude responsibility for Water Bird's own acts, omissions or negligence. Report suspected impersonation or fraud to **[SECURITY EMAIL]** and, where appropriate, to the relevant bank or authority.

5. المستندات القانونية باللغة العربية

تنبيه إلزامي: هذه الصياغة العربية مسودة مهنية وليست بديلاً عن المراجعة القانونية. يجب مراجعتها من محام مؤهل في دولة الإمارات ومراجع لغوي قانوني عربي قبل النشر، وتحديد النسخة المرجحة عند التعارض بين النسختين.

5.1 تذييل الموقع

شركة ووتر بيرد لمعالجة المياه والكيماويات ذ.م.م.

حلول هندسية للمياه ومياه الصرف منذ عام 1990.

© شركة ووتر بيرد لمعالجة المياه والكيماويات ذ.م.م. جميع الحقوق محفوظة.

الرخصة التجارية: **[رقم الرخصة]**، صادرة عن **[جهة الترخيص]**. الموقع المسجل: **[العنوان المسجل]**، دبي، الإمارات العربية المتحدة. [مراجعة قانونية إماراتية مطلوبة]

سياسة الخصوصية | سياسة ملفات تعريف الارتباط | شروط استخدام الموقع | إشعار حقوق المؤلف والملكية الفكرية | إخلاء المسؤولية | بيان إمكانية الوصول | المعلومات القانونية | اتصل بنا | تفضيلات ملفات تعريف الارتباط
روابط التجارة الإلكترونية المستقبلية - غير مفعلة: شروط التجارة الإلكترونية | سياسة الشحن | سياسة الإرجاع والاسترداد | سياسة الدفع

تظل الأسماء والشعارات والعلامات التجارية الخاصة بالغير مملوكة لأصحابها، ولا يعني ظهورها انتقال ملكيتها إلى ووتر بيرد أو وجود تأييد بالضرورة.

5.2 سياسة الخصوصية

تاريخ السريان: [التاريخ] | **آخر تحديث:** [التاريخ] | **الإصدار:** 1.0

1. من نحن

وتعرض من خلاله خدمات ومنتجات **waterbirdwtc.com** تدير شركة ووتر بيرد لمعالجة المياه والكيماويات ذ.م.م. موقع مرتبطة بمعالجة المياه ومياه الصرف، والتناضح العكسي والتحلية، وإعادة استخدام المياه، والفحوص المخبرية، والمواد الكيميائية، وأنظمة الجرعات، والمضخات، والتشغيل والصيانة والعقود السنوية. ويكون مسؤول التحكم في البيانات، رهناً بتأكيد بيانات الرخصة، هو **شركة ووتر بيرد لمعالجة المياه والكيماويات ذ.م.م.**

البريد العام: **sales@waterbirdwtc.com** | الهاتف: **+971 4 340 5961**

بريد الخصوصية: **[بريد الخصوصية]** | العنوان المسجل: **[العنوان المسجل]**

2. نطاق السياسة

تنطبق هذه السياسة على البيانات التي يتم جمعها عبر الموقع ونماذج الاستفسارات وطلبات عروض الأسعار والتواصل والنشرات والتوظيف والفعاليات والخدمات المرتبطة بالموقع. ولا تحكم الممارسات المستقلة للمواقع أو منصات التواصل أو الخرائط أو تطبيقات المراسلة التابعة للغير.

3. البيانات التي قد نجمعها

قد تشمل البيانات: الاسم، جهة العمل، المسمى الوظيفي، البريد الإلكتروني، الهاتف، الموقع، الخدمة المطلوبة، الرسالة، تفاصيل المشروع، المواصفات والرسومات والصور وبيانات جودة المياه؛ وبيانات التوظيف عند استخدام نماذج الوظائف؛ وتفضيلات التسويق وسجل الموافقة؛ وبيانات الجهاز والمتصفح وعنوان بروتوكول الإنترنت والسجلات الأمنية والتحليلية؛ ومعرفات ملفات تعريف الارتباط؛ وبيانات مشروعة يتم استلامها من ممثلين أو شركاء أو منصات توظيف أو مزودي خدمات.

الحقول المحددة بأنها إلزامية ضرورية لمعالجة الاستفسار والرد عليه. أما الموافقة التسويقية والحقول الاختيارية فلا تكون شرطاً لإرسال استفسار أعمال عادي.

4. أغراض المعالجة والأسس المسموح بها

قد نعالج البيانات للرد على الاستفسارات، وإعداد العروض، والتواصل بشأن المشاريع والخدمات والاختبارات والمواد والمضخات والأنظمة، وإدارة التوظيف، وتشغيل الموقع وتأمينه وتحسينه، وقياس الأداء بموافقة عند اللزوم، وحفظ السجلات ومنع الاحتيال وحماية الحقوق، والامتثال للطلبات القانونية. وقد تستند المعالجة إلى الموافقة أو طلب خطوات قبل التعاقد أو تنفيذ عقد أو التزام قانوني أو أساس آخر يجيزه القانون الإماراتي. [مراجعة قانونية إماراتية مطلوبة]

5. الموافقة وسحبها

عندما تعتمد المعالجة على الموافقة، يمكن سحبها عبر رابط إلغاء الاشتراك أو تفضيلات ملفات تعريف الارتباط أو التواصل مع **[بريد الخصوصية]**. ولا يؤثر السحب على المعالجة السابقة، وقد تستمر المعالجة التي يوجبها القانون أو يسمح بها أساس آخر.

6. الإفصاح ومقدمو الخدمات

لا نبيع البيانات الشخصية. وقد نشارك الحد الأدنى اللازم مع الموظفين المخولين ومقدمي الاستضافة والأمن والتحليلات وإدارة علاقات العملاء والبريد والتخزين السحابي والتوظيف وتقنية المعلومات والمستشارين، أو مع الجهات والسلطات

والمحاكم والمدققين وشركات التأمين، أو في إعادة هيكلة مشروعة، وفق الضوابط المناسبة. يجب إدراج قائمة الموردين الفعلية بعد استكمال حصر البيانات.

7. النقل خارج الدولة

قد تتم معالجة بعض البيانات خارج دولة الإمارات بحسب مواقع الموردين أو العمليات. يجب تحديد الدول والآليات والضمانات قبل النشر. **[تفاصيل النقل عبر الحدود مطلوبة]**

8. الاحتفاظ

نحتفظ بالبيانات للمدة المعقولة اللازمة للغرض، والالتزامات القانونية، وتسوية النزاعات، والأمن وإدارة السجلات. يجب اعتماد مدد محددة للاستفسارات والعروض والمشاريع وطلبات الوظائف والتسويق والسجلات التقنية وسجلات الموافقة. **[قرار الاحتفاظ مطلوب]**

9. الأمن والحوادث

نطبق تدابير إدارية وتقنية ومادية معقولة ومتناسبة مع المخاطر، من دون ضمان أمن مطلق لأي موقع أو وسيلة نقل. ويتم تقييم حوادث البيانات المشتبه بها واحتواؤها وتوثيقها وتصعيدها وإجراء الإخطارات المطلوبة قانوناً عند انطباقها.

10. حقوق الأفراد

مع مراعاة القانون والاستثناءات، يمكن طلب الوصول أو التصحيح أو المحو أو التقييد أو الاعتراض أو سحب الموافقة أو النقل عند انطباقه. ترسل الطلبات إلى **[بريد الخصوصية]**، وقد نطلب إثبات هوية متناسباً وتوضيحاً معقولاً قبل التنفيذ.

11. التسويق

يمكن إلغاء الاشتراك عبر رابط الرسالة أو بريد الخصوصية. وقد نحتفظ بسجل استبعاد محدود لاحترام طلب الإلغاء. ولا تعد الاتصالات الضرورية بشأن استفسار أو مشروع أو عرض قائم رسائل تسويقية.

12. الأطفال والروابط والقرارات الآلية

الموقع موجه أساساً للأعمال والمهنيين ولا يستهدف الأطفال عمداً. تخضع الروابط الخارجية لسياسات أصحابها. ولا نعتمد حالياً اتخاذ قرارات ذات أثر قانوني أو مماثل اعتماداً حصرياً على معالجة آلية للموقع، ويجب تحديث ذلك عند إدخال أدوات آلية.

13. الشكاوى والتحديثات

ترسل الاستفسارات والشكاوى إلى **[بريد الخصوصية]**، وسيتم النظر فيها خلال مدة معقولة من دون ضمان نتيجة أو مهلة ثابتة. يجوز تحديث السياسة عند تغير الموقع أو الموردين أو القانون أو العمليات.

5.3 سياسة ملفات تعريف الارتباط

ملفات تعريف الارتباط ومعرفات التخزين المحلي والبكسلات والوسوم والبرامج النصية تقنيات تساعد على تشغيل الموقع أو حفظ التفضيلات أو قياس الأداء أو دعم التسويق. تشمل الفئات: الضرورية دائماً، والوظيفية، والتحليلية، والإعلانية أو التسويقية. يجب أن تبقى الفئات غير الضرورية متوقعة إلى أن يختار الزائر، عندما تكون الموافقة هي الأساس.

طرف أول/ثالث	المدة	الفئة	الغرض	المزود	اسم الملف
[النوع]	[المدة]	ضروري	[الغرض]	[المزود]	[الاسم]
[النوع]	[المدة]	وظيفي	[الغرض]	[المزود]	[الاسم]
[النوع]	[المدة]	تحليلي	[الغرض]	[المزود]	[الاسم]
[النوع]	[المدة]	تسويقي	[الغرض]	[المزود]	[الاسم]

يمكن قبول الكل أو رفض غير الضروري أو تخصيص الفئات، ثم تعديل الاختيارات عبر رابط **تفضيلات ملفات تعريف الارتباط**. قد يؤثر حجب التقنيات الضرورية في النماذج أو الأمن أو بعض الوظائف. التواصل: **[بريد الخصوصية]**.

5.4 نص لافتة الموافقة

خيارات الخصوصية

نستخدم تقنيات ضرورية لتشغيل الموقع وتأمينه. وبموافقتك قد نستخدم تقنيات وظيفية وتحليلية وتسويقية لفهم الاستخدام وتحسين التواصل. يمكنك قبول الكل أو رفض غير الضروري أو إدارة الخيارات.

الأزرار: **قبول الكل** | **رفض غير الضروري** | **إدارة التفضيلات**

يجب ألا تكون الفئات الاختيارية محددة مسبقاً. رسالة الحفظ: **تم حفظ تفضيلاتك، ويمكن تعديلها في أي وقت من رابط التذييل.**

5.5 شروط استخدام الموقع

باستخدام الموقع يوافق المستخدم على هذه الشروط ويؤكد، عند التصرف باسم مؤسسة، أنه مخول بذلك. يسمح بالاستخدام القانوني للحصول على معلومات وتقديم استفسارات حقيقية، ولا يسمح بالدخول غير المصرح به أو تعطيل الأمن أو البرمجيات الضارة أو الانتحال أو الكشط المفرط أو إرسال محتوى غير قانوني أو مضلل المعلومات عامة وقد تكون مختصرة أو توضيحية أو غير محدثة بالكامل، ولا تضمن ووتر بيرد استمرارية الإتاحة. لا تشكل المعلومات استشارة قانونية أو مالية أو طبية أو هندسية خاصة بمشروع، ولا ينشئ الاستفسار أو طلب الاجتماع أو الرد الآلي عقداً أو ضماناً أو عرضاً نهائياً.

تظل حقوق المحتوى الأصلي لووتر بيرد أو المرخصين لها. ويتحمل المستخدم مسؤولية المواد المقدمة ويجب أن يكون مخولاً بإرسالها. لا ينبغي إرسال أسرار تجارية أو معلومات أمنية حساسة عبر نموذج عادي.

تطبق حدود المسؤولية فقط بالقدر الذي يسمح به القانون، ولا تستبعد الغش أو السلوك العمدي أو الحقوق الإلزامية أو أي مسؤولية لا يجوز استبعادها. تخضع الشروط لقوانين دولة الإمارات ومحاكم **[الإمارة]** ما لم يوجب القانون غير ذلك. [مراجعة قانونية إماراتية مطلوبة]

5.6 إشعار حقوق المؤلف والملكية الفكرية

قد تكون النصوص الأصلية والعلامات والرسومات والصور والفيديوهات والتصاميم والبرمجيات وقواعد البيانات محمية. ولا يجوز نسخها أو إعادة نشرها أو تعديلها أو توزيعها أو استغلالها تجارياً أو إنشاء أعمال مشتقة منها من دون إذن كتابي، إلا فيما يسمح به القانون. لا ينقل التنزيل أو الطباعة المحدودة الملكية. تظل حقوق صور وشعارات وعلامات الغير لأصحابها. طلبات الإذن أو بلاغات التعدي: **[بريد الملكية الفكرية]**

5.7 إخلاء المسؤولية العام

الموقع لأغراض المعلومات العامة. لا تضمن ووتر بيرد اكتمال كل بيان أو ملاءمته لمشروع معين أو استمرارية الموقع. قد تكون الصور والرسومات توضيحية، ولا تضمن المشاريع أو النتائج السابقة نتائج مستقبلية. يجب الحصول على عرض رسمي ومشورة مهنية مناسبة قبل اتخاذ قرار فني أو تجاري أو قانوني أو مالي أو متعلق بالسلامة أو الامتثال. لا تسري القيود إلا بالقدر المسموح به قانوناً.

5.8 إخلاء مسؤولية الروابط الخارجية

توفر الروابط الخارجية للتسهيل ولا تعني بالضرورة التأييد أو الرعاية. يجب على الزائر مراجعة شروط وسياسات الخصوصية والأمن لدى الطرف الثالث قبل الاعتماد عليه أو إرسال البيانات إليه.

5.9 شروط المحتوى المقدم من المستخدم

يجب أن يكون مقدم المادة مخولاً وألا يرسل محتوى غير قانوني أو تشهيرياً أو منتهكاً أو سرياً أو مضرراً أو شيفرة خبيثة. يمنح المستخدم ووتر بيرد ترخيصاً محدوداً لاستلام المادة وتخزينها ومراجعتها ومعالجتها للغرض المطلوب. يتطلب نشر شهادة أو اسم عميل أو شعار أو صورة مشروع إذناً منفصلاً. يجوز رفض المواد غير الملائمة أو إزالتها.

5.10 بيان إمكانية الوصول

تهدف ووتر بيرد إلى توفير تنقل واضح وعناوين مفهومة وروابط وصفية وإمكانية استخدام لوحة المفاتيح وتباين مقروء ونص بديل ونماذج معنونة. التحسين مستمر ولا ندعي الكمال. للإبلاغ عن عائق أو طلب صيغة بديلة، يرجى التواصل مع **[بريد إمكانية الوصول]** وذكر الصفحة والمشكلة وطريقة التواصل المفضلة.

5.11 صفحة الاتصال والمعلومات القانونية

الاسم القانوني: **شركة ووتر بيرد لمعالجة المياه والكيماويات ذ.م.م.** [يؤكد من الرخصة]

الرخصة والجهة: **[الرقم والجهة]**

العنوان المسجل: **[العنوان]**

مقر العمل الظاهر بالموقع: **16 D St, Al Quoz Industrial Fourth, Dubai, UAE**

البريد | الهاتف: **sales@waterbirdwtc.com** | الهاتف: **+971 4 340 5961**

بريد الخصوصية: **[البريد]** | الدعم: **[البريد]** | الأمن: **[البريد]**

ساعات العمل: **[تأكيد]** | الشكاوى: **[جهة الاتصال]** | **[إن وجد TRN]**: الرقم الضريبي

نسعى إلى تأكيد استلام المراسلات المشروعة خلال مدة معقولة، وتعتمد مدة الرد على الموضوع والتحقق والتوافر التشغيلي.

5.12 الموافقة التسويقية

أرغب في تلقي الأخبار والتحديثات الفنية ومعلومات المشاريع والعروض الترويجية من شركة ووتر بيرد لمعالجة المياه [] والكيماويات ذ.م.م. وأفهم أنني أستطيع إلغاء الاشتراك في أي وقت. راجع سياسة الخصوصية

يجب أن تكون الخانة غير محددة ومفصولة عن إرسال الاستفسار، مع حفظ نص الموافقة وتاريخها ومصدرها وسجل سحبها.

5.13 إشعار الخصوصية أسفل نموذج الاتصال

نجمع الحقوق الإلزامية لمراجعة استفسارك والرد عليه، وتساعد الحقوق الاختيارية على فهم الجهة والموقع والمتطلب الفني. قد يعالج البيانات موظفون مختصون ومقدمو خدمات معتمدون لإدارة الاستفسار والأمن والتواصل. التسويق اختياري ويتطلب اختياراً منفصلاً غير محدد مسبقاً. راجع سياسة الخصوصية.

5.14 إشعار الأطفال

هذا الموقع التجاري العام غير موجه عمداً للأطفال، ولا تسعى ووتر بيرد إلى جمع بيانات غير ضرورية منهم. يجب تقييم متطلبات العمر والموافقة والحماية قبل إطلاق أي خدمة موجهة لصغار السن. [مراجعة قانونية إماراتية مطلوبة]

5.15 تحذير الأمن والاحتيا

تتواصل ووتر بيرد عبر القنوات المنشورة في الموقع أو المؤكدة ضمن علاقة عمل قائمة. تحقق هاتفياً من طلبات الدفع غير المتوقعة أو تغيير الحساب البنكي أو النطاقات أو الفواتير المستعجلة. لا تسيطر ووتر بيرد على مواقع أو حسابات انتحال أنشأها الغير خارج نطاق سيطرتها المعقولة، ولا يستبعد هذا مسؤوليتها عن أفعالها أو إهمالها. أبلغ عن الاشتباه إلى [بريد الأمن].

6. Current website footer - implementation copy

```
<footer aria-label="Website footer">
  <p><strong>Water Bird Water Treatment Chemicals L.L.C.</strong><br>
  Engineering water and wastewater solutions since 1990.</p>
  <p>© <span data-current-year></span> Water Bird Water Treatment Chemicals L.L.C. All rights
  reserved.</p>
  <nav aria-label="Legal links">
    <a href="/privacy-policy/">Privacy Policy</a>
    <a href="/cookie-policy/">Cookie Policy</a>
    <a href="/terms-of-use/">Terms of Use</a>
    <a href="/copyright-ip-notice/">Copyright & IP</a>
    <a href="/website-disclaimer/">Disclaimer</a>
    <a href="/accessibility/">Accessibility</a>
    <a href="/legal-information/">Legal Information</a>
    <a href="/contact-us/">Contact</a>
    <button type="button" data-cookie-preferences>Cookie Preferences</button>
  </nav>
  <p>Trade Licence [NUMBER] - [AUTHORITY]. Registered office: [ADDRESS], Dubai, UAE.</p>
  <p>Third-party names, logos and trademarks remain the property of their respective owners.</p>
</footer>
```

7. Future e-commerce footer - inactive

Do not add these links to the live footer until the required licence, legal review and online sales activation are complete:

E-commerce Terms | Shipping & Delivery | Returns, Refunds & Exchanges | Payment Policy | Product & Pricing Disclaimer

8. Cookie-banner wording

Initial: We use necessary technologies to operate and secure this website. With your permission, we may also use analytics, functional and marketing technologies. Choose **Accept All**, **Reject Non-Essential** or **Manage Preferences**.

Footer link: Cookie Preferences

Saved message: Your preferences have been saved. You can change them at any time through the footer.

9. Form-consent wording

Below contact form: We use required information to review and respond to your enquiry. Optional marketing consent is separate. Relevant Water Bird staff and approved providers may process the information as described in our Privacy Policy.

Marketing checkbox: ☐ I would like to receive Water Bird news, technical updates and promotional communications. I can unsubscribe at any time.

10. FUTURE E-COMMERCE CONTENT - DO NOT PUBLISH OR ACTIVATE UNTIL REVIEWED, THE REQUIRED E-COMMERCE LICENCE IS OBTAINED, AND ONLINE SALES ARE ENABLED

10.1 E-commerce Terms and Conditions

Effective date: [DATE] | **Version:** 1.0 - Inactive

The seller must be identified as **[EXACT LICENSED SELLER NAME]**, licence **[NUMBER]**, issued by **[AUTHORITY]**, registered at **[ADDRESS]**, with VAT number **[TRN]** where applicable. The store must clearly identify whether each item is a physical product, digital item, subscription or service.

Prices should be displayed in AED unless another currency is clearly stated. VAT, compulsory charges, delivery and service fees must be shown before the customer places the order. Product descriptions, specifications, compatibility, hazardous-goods restrictions and intended use must be accurate and not misleading.

The checkout should allow the customer to review and correct the order. An automated acknowledgement confirms receipt but does not necessarily mean acceptance. Acceptance occurs when **[DEFINE OPERATIONAL EVENT]**. Water Bird may decline an order for genuine availability, pricing, sanctions, fraud, export-control, hazardous-goods, technical or delivery reasons, subject to applicable law and prompt refund of captured funds.

Payment is subject to gateway authorisation and reasonable fraud checks. Electronic records, invoices and notices may be used in accordance with applicable law. Delivery, risk and title wording must reflect the actual logistics model and receive legal review.

Cancellation, returns, refunds, exchanges, defects, incorrect goods, warranties, digital products, subscriptions, promotions and complaints must follow the published policies and mandatory UAE consumer rights. No clause may remove rights that cannot lawfully be excluded. [UAE LEGAL REVIEW REQUIRED]

10.2 Shipping and Delivery Policy

Specify UAE delivery zones, excluded locations, international countries, processing periods, estimated times and charges. Estimates are not guarantees unless expressly stated. Customers are responsible for accurate addresses and availability to receive delivery.

For international orders, identify the importer of record, customs duties, taxes, permits and restricted or hazardous products. Explain failed delivery, redelivery charges, tracking, partial shipments and delays outside reasonable control. Customers should inspect parcels and report visible damage within **[PERIOD]**, without limiting rights for hidden defects or mandatory remedies.

Risk-transfer and title clauses require legal review against the selected carrier, Incoterm, consumer status and UAE law. Contact: **[SUPPORT EMAIL]**.

10.3 Returns, Refunds and Exchange Policy

Eligible products may be returned within **[PERIOD]** if unused, complete and in the required condition with proof of purchase, subject to mandatory rights. Defective, damaged or incorrect goods must be handled separately and must not be restricted by a change-of-mind policy.

List any lawful non-returnable categories, such as customised, perishable, opened hygiene-sensitive, hazardous or activated digital products, only after legal review and clear pre-purchase disclosure. Do not use “no refunds under any circumstances”.

Explain inspection, approval, refund method, expected processing time **[PERIOD]**, delivery-cost treatment, exchanges, cancellation before dispatch and complaint escalation. Mandatory consumer rights remain unaffected.

10.4 Payment Policy

List accepted methods and the payment gateway. Display AED as the primary currency unless another currency is clearly stated. Explain authorisation, failed payments, fraud checks, taxes, confirmation, digital invoices, refunds, chargebacks and instalment providers.

State accurately whether Water Bird stores card data. Unless it actually stores full card details lawfully, use: “Water Bird does not receive or store full payment-card details; payment information is processed by **[GATEWAY]** under its own security and privacy controls.” No payment system can be guaranteed completely secure.

10.5 Product and Pricing Disclaimer

Water Bird should take reasonable steps to display accurate descriptions, specifications, images and prices. Colours may vary by screen and dimensions may be subject to stated tolerances. Availability is not guaranteed until acceptance.

Genuine typographical or pricing errors may be corrected. An affected order may be declined or cancelled where permitted by law, with prompt notice and refund of any captured payment. Taxes, compulsory fees and delivery costs must be disclosed before checkout. Marketing claims must be supportable and must not mislead.

11. ملخص التجارة الإلكترونية المستقبلية

لا ينشر أو يفعل قبل الحصول على الترخيص المطلوب والمراجعة القانونية وتشغيل المبيعات الإلكترونية.

يجب أن تحدد الشروط هوية البائع المرخصة ورقم الرخصة والعنوان والرقم الضريبي، ووصف المنتجات والأسعار بالدرهم والضرائب والرسوم قبل الطلب، وآلية مراجعة الطلب وتصحيحه، والفرق بين استلام الطلب وقبوله، والتوافر والدفع والتحقق من الاحتيال والفواتير الإلكترونية والتسليم وانتقال المخاطر والملكية والإلغاء والإرجاع والاسترداد والضمان والشكاوى وحقوق المستهلك الإلزامية.

يجب أن تحدد سياسة الشحن المناطق والمدد التقديرية والرسوم والجمارك والعناوين غير الصحيحة والتسليم الفاشل والتأخير والتلف والتتبع والشحن الجزئي. ويجب أن توضح سياسة الإرجاع الأهلية والمدة والحالة وإثبات الشراء والسلع المعيبة أو الخاطئة والاستثناءات القانونية وطريقة ومدة الاسترداد والتكاليف والتبديل والإلغاء. وتحدد سياسة الدفع البوابات والعملات والضرائب والتفويض والفشل والاحتيال والفواتير وأمن بيانات البطاقات. ولا يجوز استخدام صياغة تلغي جميع المبالغ المستردة أو الحقوق الإلزامية. [مراجعة قانونية إماراتية مطلوبة]

12. Final legal-review checklist

- ☐ Exact licensed legal name confirmed.
- ☐ Trade licence number and licensing authority inserted.
- ☐ Registered office confirmed.
- ☐ Privacy, support, accessibility, IP and security contacts created.
- ☐ VAT number and display decision confirmed.
- ☐ Website forms and mandatory fields mapped.
- ☐ Hosting, server region, backups and CDN documented.
- ☐ All processors and vendors documented under contracts.
- ☐ Cookie and local-storage scan completed on desktop and mobile.
- ☐ Consent manager blocks optional technologies before choice.
- ☐ Retention schedule approved.
- ☐ Cross-border transfers and safeguards documented.
- ☐ Governing-law emirate and courts approved.
- ☐ Complaint and escalation process approved.
- ☐ Sunday-Thursday office-hours wording verified or corrected.
- ☐ Recruitment process and CV retention reviewed.
- ☐ Partner logos, client names, project photographs and product images rights-audited.
- ☐ DIFC, ADGM or other free-zone applicability assessed.
- ☐ Regulated-sector requirements assessed.
- ☐ Targeting outside the UAE assessed, including GDPR, UK GDPR or other foreign laws.
- ☐ E-commerce licence obtained before online sales.
- ☐ Payment gateway and card-data flows documented.
- ☐ Shipping, hazardous-goods, returns, refunds, warranties and product-recall processes approved.
- ☐ English and Arabic texts reviewed and prevailing-language clause approved.
- ☐ Final documents approved by a UAE-qualified lawyer.